

## **LAMMERGEIER STUDIO BOOKING FEE & "ANNUAL" TOUCH UP TERMS**

At the time of booking a Permanent Makeup or Annual Touch Up appointment at Lammergeier Studio there is a required \$100 Booking Fee that must be placed to reserve the Clients appointment. This booking fee cannot be applied to future appointments and is only applicable for the current appointment being booked. The \$100 booking fee for Lammergeier Studio is non-refundable. If the Client must reschedule the appointment, the booking fee can only be transferred in full if the request to reschedule is no less than 48 hours prior to the date booked. Under 48 hours and a new booking fee must be placed. Client is allowed two(2) consecutive reschedules. If more than two reschedules occur, a new booking fee must be paid. Client must keep an appointment on the books, it cannot be left open ended; If it were, this would be considered a cancellation and if the Client chooses to reschedule in the future, a new booking fee would need to be paid upon scheduling. Client can only book out as far as Lammergeier Studio is currently booking. If the Client is 15+ minutes late to their appointment or cancels under 2 hours prior, this is considered a "no show." If a "no show" occurs, Lammergeier Studio will keep the paid Booking Fee and the Client may be charged up to the full cost of the appointment. If at any time the Client cancels their appointment post placing the booking fee; the booking fee is completely non-refundable and non-transferable with no exceptions.

## **REMOVAL & 6-8 WEEK TOUCH UP CANCELLATION POLICY**

If a 6-8 week touch up or tattoo removal appointment is cancelled or rescheduled for any reason under 48hrs prior to the date booked there is an additional \$50 fee that must be paid before the client can reschedule/create a new appointment. If client is 15+ minutes late to the touch up appointment this is considered a "no show" and client will be charged the additional \$50 fee And is subject to being charged the full cost of the Touch up or Removal appointment.

**\*If at any time the client does not show up to an appointment without contact prior, the client is subject to being barred from rescheduling in the future.\***

## **COVID-19 UPDATE:**

**\*If you, the client, are showing symptoms of a cold, flu or COVID-19 or if you have been around anyone that had or could potentially have COVID-19, you must reschedule your appointment. In this instance, the Booking Fee will be transferred without penalty provided that you, the client, alerts Lammergeier Studio as soon as possible with no delay, that you get tested for COVID-19 and provide Lammergeier Studio with the results of that test. This leniency will only apply to one reschedule. Being 15+ minutes late to your appointment or rescheduling under 2 hours before your appointment will still require a new booking fee, regardless of reason. If client chooses to fully cancel their appointment due to any reason after paying the Booking Fee, there are no refunds.**

By paying the Booking Fee, Client agrees to the terms stated above.